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Science of Business Goldratt Implementation Group US

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It was great learning experience to attend 3rd International Conference on Intercultural Communication Competence. The conference on "Learning Teaching and Research in a Borderless World" was held in Ahmedabad, India on Thursday 26 - Friday 27 October 2006.

I really enjoyed those 2 main attractions of the conference.

Special Attraction: Workshop on Theory of Constraints (TOC) for Improving Education (October 26, 2.15 to 5.15 P.M.)

Theory of Constraints is a philosophy of management and improvement originally developed by Eliyahu M. Goldratt and introduced in his book, The Goal.

It is based on the fact that, like a chain with its weakest link, in any complex system at any point in time, there is most often only one aspect of that system that is limiting its ability to achieve more of its goal. For that system to attain any significant improvement, that constraint must be identified and the whole system must be managed with it in mind.

The TOC Thinking Processes (tools for effective thinking and communication) support the development of breakthrough solutions through the premise that in the real world, all systemic conflicts that inhibit action are the result of unexamined assumptions that can be identified and corrected for true win-win solutions. They provide an integrated problem-solving methodology that addresses not only the construction of solutions, but also the need for communication and collaboration that successful implementation requires. They have been used to create powerful generic, "starting-point" solutions for various business functions. They can also be used to enhance communication and day-to-day effectiveness through such skills as win-win conflict resolution, idea evaluation and feedback, team-building and empowerment and delegation.

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The workshop will be conducted by Mr. G. Gyaneswaran from Tutors Worldwide (I), who tutor students across the globe in Math, Science and English, and have considerable experience.

There are three main TOC tools – the Evaporating Cloud, the Branch and the Ambitious Target Tree which can be incorporated into the teaching materials.

It is hoped that by teaching these tools to the students, teachers can equip them to take responsibility for their own learning and behaviors.

It has been observed that these tools make the teaching sessions extremely interactive and force the student to exercise his/her mind all the time, thus enabling true learning.

The objectives of the workshop are:

1. To explain the 3 main TOC tools used for effective thinking and communication – The Evaporating Cloud (Conflict Resolution Diagram), The Branch and The Ambitious Target Tree.
2. Help participants realize the power and scope of the TOC tools in the field of teaching and training.

The workshop will involve role plays and scope for applying the tools of TOC to create teaching materials.

<http://phone-email-chat-communication-skills.blogspot.com/2006/10/it-was-great-learning-experience-to.html>